

HOW IT WORKS



1. PRESS PANIC BUTTON

The Panic button is activated by tapping on the selected panic icon on the Home screen of the mobile App.

2. FIND PHONE LOCATION

The whereabouts of the cell phone will be determined via GPS/A-GPS (when location services are enabled).



3. ALERT CALL CENTRE

When the panic button is activated, an instant alert will be triggered at the Call Centre. The Call Centre co-ordinator will attempt to reach the member telephonically.



4. DISPATCH EMERGENCY UNIT

The Call Centre co-ordinator will facilitate the dispatch of the appropriate emergency and/or tracking unit once the exact nature of the distress call has been determined.



5. NOTIFY NEXT OF KIN

The Call Centre co-ordinator will communicate with the next of kin (as specified on the member account) and keep them informed of the situation, where applicable.

